



Cape Riverfront Market
Grievance Policy & Form

Mission Statement: The Cape Riverfront Market is a farmer's market that (1) provides access to local, high-quality goods from farmers, artists, craftspeople, and food producers; (2) creates a gathering space downtown that offers educational opportunities and family-friendly activities; and (3) fosters a healthy community by promoting nutritious food choices and sustainable practices.

This Grievance Policy and Form were developed to ensure that vendors and products at the market adhere to this mission and provide safe, quality products at fair and reasonable prices to shoppers.

The Cape Riverfront Market Manager has the right to restrict or deny any vendor from selling at the market for failure to follow the market guidelines and rules. Any problems, concerns, or complaints must be immediately directed to the Market Manager and filed within one week of occurrence. Grievances that cannot be resolved by the Market Manager may be reviewed and settled by Marla Mills, Old Town Cape, Inc. Executive Director. Grievances will be responded to within 7 days.

If you feel that a vendor or any market participant has acted in a way that compromises the Cape Riverfront Market mission or violates the vendor guidelines and rules, please supply the following information:

Your name:

Phone number:

E-mail address:

Name of the vendor or person in question:

Infraction(s) or violation(s): _____

Date of occurrence: ____/____/____

I have read the Texas Township Farmers' Market rules and regulations and the grievance policy. I agree to all terms and conditions of the Texas Township Farmers' Market.

Your signature: _____ Date: ____/____/____

***Date received: ____/____/____ Received by: _____